E2 Creating and Sustaining a County Shared-Vision Children’s Services Collaborative, Part 2

June 5, 2014, 3:30 - 5:00 pm

Jim Roberts, Jon Nibbio, Kim Barrett, Mark Haas

Salon 7
PARTNERSHIPS FOR WELL-BEING INSTITUTE

JUNE 4-6, 2014 • ANAHEIM, CA

Creating & Sustaining a Shared Community Vision & Values for Children, Youth & Families

Presented by:
Jim Roberts, Family Care Network, Inc. Founder/CEO; Jon Nibbio, Family Care Network, Inc. COO; Mark Haas, SLO Department of Social Services Division Manager; and Kim Barrett, Retired SLO County Chief Probation Officer
The Mission of the Family Care Network, Inc., is to enhance the well-being of Children & Families in Partnership with our Community!

Serving Children, Youth & Families on the California Central Coast; and, Providing Statewide Leadership, Education & Training for 27 years!

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Partnerships for Well-Being Institute

PRESENTATION OUTLINE

Title: Creating & Sustaining a Shared Community Vision & Values for Children, Youth & Families

Presenters: Jim Roberts, Founder/CEO, jim@fcni.org
            Jon Nibbio, COO, jnibbio@fcni.org
            Mark Haas, Division Manager, San Luis Obispo County DSS, mhaas@co.slo.ca.us
            Kim Barrett, Retired Chief Probation Officer, San Luis Obispo County,

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Description:
In 1992 San Luis Obispo County successfully created and has sustained a shared-vision collaborative for serving children, youth & families which has transformed service delivery and created an amazingly effective public/private partnerships. This workshop will discuss the advent of the county's Children Services Network and the multiple initiatives emerging from this collaborative, including: establishing a universally adopted set of "best practices" & values; creating "one-stop-shop" regional service centers; implementing Wraparound and universally adopting Wraparound Principles & Practices across agencies; collaboratively promoting TBS; creating and implementing programs such as ITFC, THPP, THP+FC, numerous MHSA services & school-based mental health; establishing a system-wide Trauma Informed Services model practice; and, most recently implementing Katie A services. Participants will learn how to sustain a shared-vision collaborative through multiple personnel & system changes, create a shared-leadership model & successfully problem-solve, creatively combine & share resources; share liability; create universally adopted outcomes; & create a system-wide environment which promotes innovation & success.
LEARNING OBJECTIVES:

Knowledge:
★ Increased understanding of an effective countywide shared-vision/values system and its positive impact on children, youth & family services
★ “Lessons Learned” from a 20+ years system transformation process

Skills
★ Learn to implement & sustain an effective shared-vision/values public/private collaborative
★ Learn to use the collaborative process to establish shared-leadership, shared-risk management & shared-outcomes
★ Learn to use the collaborative process to: problem solve interagency conflicts, quickly implement programs & respond to changes, share/consolidate resources and promote innovation

Attitudes:
★ Appreciate the “power” & effectiveness of a shared-vision/values system
★ Increase hopefulness and confidence in transforming & improving countywide service delivery to, and outcomes for, children, youth & families
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<td>A. Presenter introductions</td>
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<td>B. Attendee feedback – expectations &amp; learning goals</td>
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<td>C. Workshop Review – Learning Objectives &amp; Format</td>
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<td><strong>II. San Luis Obispo County’s Children’s Services Network Council (CSN):</strong></td>
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<td>A. Genesis</td>
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<td>B. The Vision, Mission, and Values of the Children’s Services Network</td>
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<td>1. <strong>VISION:</strong> Our vision is safe and healthy children, youth and families learning and growing to their full potential in supportive communities.</td>
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<td>2. <strong>MISSION:</strong> The mission of the San Luis Obispo County Children’s Services Network is advocacy to meet the needs of the children, youth and families of San Luis Obispo County through development and support of community partnerships.</td>
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<td>3. <strong>VALUES:</strong> The Children’s Services Network values respect for individuals and the prevention of problems as it’s first priorities.</td>
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4. **PURPOSE**: The purpose of the CSN is to encourage the development and implementation of interactions, programs and services that are collaborative and incorporate the "best practices" of being family centered, strength based, needs driven, solution oriented and community based.

C. Membership: Historical Review & Current Function

3. 2nd Modified Structure (2007) – smaller, action oriented Council

D. Benefits

III. CSN Collaborative Successes:

A. Universally adopted “Best Practices” (SB 933)
B. AB 1471 – Foundation Collaborative for School Linked Services Collaboration Development & Federal Family Preservation & Support Program
   1. Initiatives that created the CSN framework, foundation and model – early 90’s
C. Children’s System of Care – early 90’s
D. Healthy Start Implementation – early 90’s
E. Services Affirming Family Empowerment (SAFE) System of Care – 1994
F. Pre-SB 163 “Wraparound Like” services & ITFC – 1995
G. Family-based shelter – 1999
   1. San Luis Obispo was the 3rd implementor in CA
I. THPP – 1999 (2nd implementor in CA)
J. TBS Rollout & Promotion – 1999
K. MTFC & Wraparound Foster Care – 1994-97
L. Juvenile Justice Coordinating Council (AB 1913) – 2000/2001
M. CWS SIP/PIP Process – (AB 636) – 2001
N. MHSA Program Development & “Martha’s Place” 2005-2006
O. Truancy Abatement – 2008 & Substance Abuse Abatement – 2010
P. Universal Trauma Informed Intervention model – 2012
Q. Katie A Collaborative – 2013-present

IV. Advanced Collaboration & Lessons Learned:

A. Shared leadership
B. Managing change, Problem Solving & staying Solution Focused
C. Shared liability & risk management
D. Combining & sharing resources
E. Creating shared-outcomes & promoting shared-successes

F. Maintaining a “Shared-Vision”, Best Practices & Program Fidelity in a dynamically changing environment & fiscal volatility

G. Promoting Innovation
   1. San Luis Obispo County collaboration has produced state models for multiple programs!

V. Agency Insights, Challenges & Experiences:
   A. Child Welfare Services
   B. Probation
   C. Behavioral Health Services
   D. Family Care Network

VI. Questions & Answers:
   A. Participant feedback & questions

VII. Resources & Contact Information:
   A. Consulting Services & Making Contact
   B. CSN Website: [http://www.slocounty.ca.gov/csn](http://www.slocounty.ca.gov/csn)